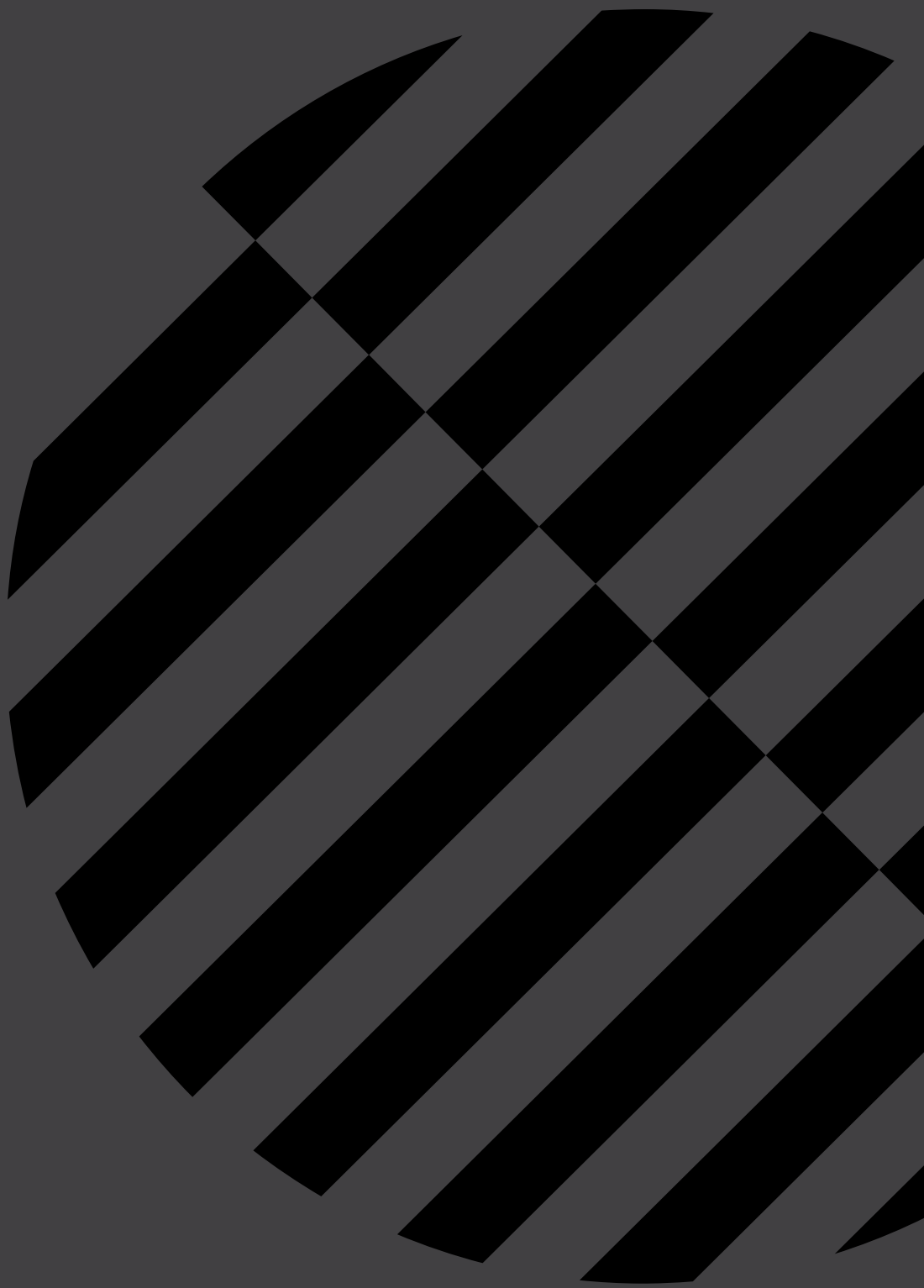


# ROOM DIRECTORY



**pullman**  
HOTELS AND RESORTS

# WELCOME

Welcome to the Pullman Bangkok Grande Sukhumvit. We are delighted to have you here with us. Our team is here to anticipate your needs and maximize the enjoyment of your stay. If there is anything that we can do to make your stay more memorable, simply press the **'PULLMAN TOUCH'** button on your telephone and inform us of your needs.

Most sincerely,  
The Management

## PULLMAN TOUCH SERVICE

A personalized service when every request can be made with one phone call. Press **'PULLMAN TOUCH'** on your telephone for the following services.

- Baby Cot
- Baggage Service
- Breakfast Service
- Housekeeping
- In Room Dining
- Internet Service
- Ironing/ Pressing
- Laundry/ Dry Cleaning
- Lost and Found
- Transportation

## GUEST SERVICES & INFORMATION

### ATM

ATM Machine is located on the Lobby level.

### Check-Out Time

Our check-out time is at 12:00 noon. However, should this time not be convenient for you, please contact the front desk via **'PULLMAN TOUCH'** to see if we can accommodate your request. Late check-out will be granted based on hotel occupancy and a half-day or full-day charge may apply.

### Concierge Assistance

Please contact our concierge team in the lobby for any assistance you may need during your stay.

### Credit Card

The hotel accepts major credit cards such as, JCB, Visa and MasterCard.

## GUEST SERVICES & INFORMATION

### Durian

Due to its unique odour, Durian is not permitted on the hotel premises. Should you wish to arrange storage, please contact **'PULLMAN TOUCH'**.

### Electricity

The electrical current in Thailand is 220-240 volts, 50 cycles. If you require a voltage converter or adapter please contact **'PULLMAN TOUCH'**.

### Executive Club Lounge

Guests staying in either a Deluxe Executive or one of our suites have exclusive access to the Executive Club Lounge, located on 24<sup>th</sup> Floor, from 11:00 hrs. until 20.00 hrs. daily.

### Emergency Exits

There are two emergency exits on each guest floor. Please study the Fire Evacuation Plan on the back of the entrance door to your room.

### Fitness Centre

Our Fitness Centre is located on 6<sup>th</sup> Floor, from 08:00 hrs. until 20:00 hrs. daily. You can access the Fitness Centre by using your personal room key card.

### Internet

Complimentary internet access is available in all guest rooms and public areas throughout the hotel.

### Laundry/ Dry Cleaning

A comprehensive range of laundry services is available. Laundry received before 10.00 hrs. will be delivered the same day to your room. Please contact **'PULLMAN TOUCH'** for collection.

## GUEST SERVICES & INFORMATION

### Room Key Card

Please carry your room key card whenever you leave your room. It is required to access your desired floor in the elevator and is used to open the room door as well as to activate the energy-saving device in your room.

### Room Safes

These are located in your wardrobe. We recommend placing all valuables in your safe for the duration of your stay. However, we accept no responsibility for theft.

### Swimming Pool

The outdoor swimming pool located on 6<sup>th</sup> Floor. Please note that there is no lifeguard on duty. Operational hours are from 08:00 hrs. until 20:00 hrs. Personal lockers and towels are available at the 7<sup>th</sup> Floor.

### Transportation

Chauffeur-driven limousines are available from the limousine desk. For more information, please contact concierge desk or 'PULLMAN TOUCH'.

### Visitors

All visitors are required to register at the front desk.

### Wheel chair

For a request of a wheel chair, please contact 'PULLMAN TOUCH'.

## EMERGENCY SAFETY & SECURITY

### Safety & Security

- A digital safe is located in your room for your convenience.
- Please be sure to secure the deadbolt lock and security latch on your room door.
- Use the peephole and fully identify all visitors. If you doubt anyone's identity, please contact the duty manager via 'PULLMAN TOUCH'.

### Emergency Evacuation Plan

#### IF YOU DETECT A FIRE OR SMOKE:

- Press the emergency button on your phone and inform the operator on the location of the fire.
- Activate the nearest fire alarm device in your area to alert others.
- Go to the nearest fire exit stairway. Do not use the elevator to exit the premises; use fire stairs only.

#### IF YOU HEAR THE FIRE ALARM OR ARE ORDERED TO EVACUATE:

- On warning message: be prepared to move to exit doors – be alert.
- On evacuation message: walk towards the nearest fire exit stairway. Do not use the elevator.
- Once outside, proceed to the assembly point at the car park, ground floor for roll call.

## RESTAURANTS & BAR / for reservations please contact 'PULLMAN TOUCH'

- **Atelier, on 2<sup>nd</sup> Floor | Breakfast**

Monday - Friday at 06:30 hrs. - 10:30 hrs.  
Saturday - Sunday at 06:30 hrs. - 11:00 hrs.

**A la carte menu** is also available.

- **Tapas Vino, on 2<sup>nd</sup> Floor | Spanish cuisine**

Open daily 06:00 hrs. – 11:00 hrs.

- **FlourWorx, lobby level | Deli lounge** Open

daily 07:00 hrs. – 22:00 hrs.

- **inBlu, lobby level | Lobby lounge**

Open daily 05:00 hrs. - 11:30 hrs.