

## SUSTAINABILITY MANAGEMENT PLAN 2025 – SUMMARY



### SUSTAINABILITY COMMITMENT

Premier Village Phu Quoc is committed to integrating sustainability into all operations. This includes minimizing environmental impact, enhancing guest and employee awareness, and supporting local communities through responsible practices.

### ENVIRONMENTAL PROTECTION

The resort actively reduces energy and water consumption, implements waste separation and recycling, and follows eco-friendly purchasing practices. Solar energy, water-saving devices, and biodegradable amenities are among the key initiatives.

### SOCIAL RESPONSIBILITY

The property prioritizes hiring locally, providing fair employment, and supporting staff training and development. Community engagement includes local sourcing, charity activities, and promoting cultural heritage.

### HEALTH & SAFETY

Strict hygiene standards and food safety procedures are enforced, following HACCP guidelines. Emergency preparedness, risk assessment, and regular training ensure safety for all guests and staff.

## GOVERNANCE & MONITORING

Sustainability performance is regularly tracked and reviewed by a dedicated team. KPIs, audits, and compliance checks are used to ensure continual improvement.

## SUSTAINABLE GUEST EXPERIENCE

Guests are encouraged to join in sustainability practices, such as linen reuse, eco-tours, and responsible consumption. Communication materials are available in-room and online to promote awareness.

## FUTURE GOALS

The resort is focused on long-term improvements including renewable energy expansion, enhanced waste reduction, and achieving recognized certifications (e.g., Green Globe). Continuous innovation and collaboration are key to progress.

## Environmental Policy

Premier Village Phu Quoc is committed to protecting the natural beauty and biodiversity of Ong Doi Cape by minimizing our environmental footprint and promoting sustainable practices across all areas of operation.

### Our Commitments:

1. Resource Conservation
  - Reduce energy and water usage through efficient systems and staff/guest education.
  - Expand the use of renewable energy and environmentally friendly technologies.
2. Waste Management
  - Implement strict waste separation, recycling, and reduction programs.
  - Eliminate single-use plastics and encourage reusable alternatives.
3. Sustainable Purchasing
  - Prioritize eco-friendly, local, and responsibly sourced products and services.
  - Engage suppliers who meet our environmental standards.
4. Pollution Prevention
  - Avoid chemical overuse and control emissions to protect air, water, and soil quality.
  - Ensure safe handling and disposal of all hazardous materials.
5. Biodiversity Protection
  - Preserve native flora and fauna through careful landscape design and operations.
  - Raise awareness of local ecosystems among guests and staff.
6. Compliance & Continuous Improvement
  - Comply with all relevant environmental laws and industry standards.
  - Set measurable targets and review performance regularly

This policy will be communicated to all employees, contractors, and stakeholders, and made available to guests to promote shared responsibility in our sustainability journey.