

A GLANCE OF SERVICE MEASURES IN PLACE DURING YOUR STAY



A SAFE DISTANCE

Please ensure minimum of 1 metre distance between individuals. Kindly follow floor markings in public areas and within the elevators.



CLEAN HANDS ARE SAFE HANDS

Practise good personal hygiene by washing your hands for at least 30 seconds with soap and water regularly. Use alcohol-based handrub if you do not have immediate access to soap and water. We have provided sanitisers around the hotel.



CHECK-OUT

You will receive an email to commence on mobile check-out. Upon successful check-out via your mobile, the room key will be disabled.



YOUR ROOM

Has been cleaned & disinfected with extra care. We have also removed all non-essentials amenities to minimise risk. Please dial Royal Service if you require any assistance.

If you do not require service daily, kindly inform Royal Service to only clean your room on request.



IF YOU FEEL UNWELL

Please contact the Duty Manager via Royal Service from your room and we'll provide you with assistance.

Fairmont Singapore is proud to be the first Accor LUXE hotel in Asia Pacific to be accredited with the Brand's global ALLSAFE label, as well as a SG Clean certified establishment. This means that our hygiene and sanitation measures have been inspected by appointed assessors and certified to have met the SG Clean programme requirements. For more information, please visit sgclean.gov.sg









