

Environmental Policy

Movenpick Resort Waverly Phu Quoc & Movenpick Villas & Residences

January 2025

1. Introduction

Mövenpick Resort Waverly Phu Quoc is committed to environmental sustainability and responsible tourism. As a leading hospitality provider in an emerging destination facing significant environmental challenges, we recognize our role in reducing environmental impact, promoting sustainable practices, and raising awareness among staff, guests, and the local community.

Phu Quoc is a rapidly developing island with growing tourism, and with it comes environmental challenges such as waste management, water conservation, and ecosystem protection. As a beachfront resort, we are directly connected to the island's natural beauty and must take responsibility for preserving its marine and land-based ecosystems. By adopting sustainable hospitality practices, we aim to reduce our carbon footprint, improve resource efficiency, and minimize waste production while providing guests with a high-quality, eco-friendly experience.

We also acknowledge that both staff and guests may have limited awareness of sustainability issues. Therefore, we strive to create an environment where knowledge-sharing, engagement, and responsible behavior are actively encouraged. Our approach includes education programs, collaboration with local authorities and businesses, and the promotion of environmental awareness among all stakeholders.

This policy outlines our commitment to environmental stewardship, detailing practical steps and strategic initiatives to protect the environment while maintaining the highest standards of service and hospitality. Through continued investment, innovation, and collaboration, we aspire to make Mövenpick Resort Waverly Phu Quoc a leading example of sustainable tourism in Vietnam.

2. Commitment to Sustainability

We commit to integrating environmentally responsible practices into our daily operations and decision-making processes, focusing on the following key areas:

3. Waste Management

Phu Quoc faces severe waste disposal challenges, and our resort actively seeks to minimize waste through the following initiatives:

Waste Segregation & Recycling: Implementing strict waste separation procedures in all departments, including guest areas, to maximize recycling and composting efforts.

Food Waste Reduction: Partnering with our culinary teams to track, measure, and minimize food waste through portion control, composting, and donation programs where feasible.

Plastic Reduction: Eliminating single-use plastics by providing reusable alternatives, using biodegradable packaging, and engaging with suppliers to reduce plastic usage in procurement.

Collaboration with Local Waste Management: Partnering with local waste collection services to ensure proper disposal and recycling, while supporting community initiatives to improve waste management infrastructure.

Guest Awareness & Engagement: Encouraging guests to participate in waste reduction efforts by providing clear guidelines on waste separation in rooms and public areas.

4. Guest Engagement & Front-of-House Initiatives

Recognizing the importance of engaging our guests in sustainable practices, we implement the following front-of-house initiatives:

Responsible Water Use Awareness: Informing guests about the importance of water conservation and encouraging responsible use through in-room materials and signage.

Recycling of In-Room Glass Bottles: Providing clear instructions and designated bins for guests to participate in recycling glass water bottles.

Pool Towel System Awareness: Encouraging guests to reuse pool towels to reduce water, energy, and chemical consumption.

Water Refilling Stations: Exploring the installation and operation of water refilling stations in hotel lobbies to reduce plastic waste and encourage reusable bottle usage.

Eco-Exploration Tours: Offering guided tours to local natural sites such as waterfalls, lookouts, and the bee farm to promote appreciation of biodiversity, local products like honey, and sustainable tourism.

Monthly Beach Clean-Ups: Organizing beach clean-up events with guests and staff to raise awareness about waste pollution and waste reduction efforts.

Linen & Towel Reuse Awareness: Encouraging guests to limit towel and linen changes during their stay to conserve water, energy, and chemicals.

5. Water Conservation

With the resort's water supply sourced exclusively from deep wells and no connection to a public water system, responsible water usage is a top priority:

Water Efficiency: Implementing low-flow fixtures, sensor-based taps, and water-efficient equipment throughout the resort.

Leak Prevention & Monitoring: Conducting regular maintenance checks to prevent leaks and wastage.

Guest Participation: Encouraging guests to reuse towels and linens to reduce water consumption.

Landscaping & Irrigation: Utilizing drought-resistant native plants and efficient irrigation systems to minimize water use.

Education & Awareness: Training staff on best practices for water conservation and promoting awareness among guests through signage and in-room materials.

6. Energy Efficiency & Carbon Reduction

To minimize our carbon footprint and energy consumption, we will:

Energy-efficient Technologies: Use LED lighting, smart thermostats, and energy-efficient appliances.

Renewable Energy Integration: Explore opportunities to introduce solar energy and other renewable energy sources.

HVAC Optimization: Implement best practices for ventilation, and air conditioning to reduce energy consumption.

Staff Training & Awareness: Educate employees on energy-saving practices and encourage behavioral changes that reduce energy waste.

Carbon Offset & Sustainable Transport: Offer eco-friendly transport options for guests, supplied by 3rd parties. Explore the possibility to implement carbon-offset programs and replace current transportation fleet with eco-friendly options once end-of-life.

7. Environmental Education & Awareness

Recognizing the low level of environmental awareness among staff, guests, and the local community, we commit to:

Staff Training Programs: Conducting regular environmental training sessions to enhance awareness and engagement among employees.

Community Engagement: Supporting local environmental initiatives, organizing beach clean-ups, and collaborating with local schools to educate students about sustainability.

Guest Communication: Providing information on our sustainability efforts and how guests can contribute through in-room materials, digital platforms, and on-site activities.

8. Sustainable Procurement

We prioritize responsible sourcing and sustainable supply chain practices by:

Local & Ethical Sourcing: Favoring local, seasonal, and responsibly sourced ingredients and products.

Eco-friendly Products: Selecting suppliers who provide environmentally friendly alternatives, including biodegradable amenities and non-toxic cleaning products.

Supplier Partnerships: Engaging suppliers to align with our environmental standards and reduce unnecessary packaging.

9. Biodiversity & Ecosystem Protection

As a beachfront resort in a fragile ecosystem, we pledge to:

Minimize Coastal Impact: Implementing best practices for coastal protection and avoiding harmful activities that contribute to beach erosion.

Wildlife Conservation: Educating guests and staff on the importance of preserving local flora and fauna and discouraging harmful interactions with wildlife.

Sustainable Landscaping: Utilizing native plant species to support local biodiversity and reduce the need for excessive watering and chemical treatments.

10. Compliance & Continuous Improvement

We will continuously improve our environmental performance by:

Monitoring & Reporting: Regularly tracking and reporting our environmental impact through data collection and analysis.

Compliance with Green Globe Certification: Adhering to international environmental standards and working towards achieving Green Globe certification.

Stakeholder Engagement: Collaborating with industry partners, governmental agencies, and NGOs to further our environmental objectives.

11. Conclusion

At Mövenpick Resort Waverly Phu Quoc, we believe that sustainable hospitality is not just an option—it is our responsibility. By implementing this environmental policy, we aim to create a positive impact on the environment, inspire our guests and staff to adopt sustainable habits, and contribute to the long-term preservation of Phu Quoc’s natural beauty.

This policy will be reviewed annually to ensure continued progress and alignment with best practices in environmental sustainability.