



Movenpick Resort Phan Thiet

Confidential and Proprietary

Standard Operating Policies and Procedures

Department: Sustainability

Category: Environmental Policy

Effective date: 3 February 2026

Policy:

Movenpick Resort Phan Thiet is committed to protecting the environment and advancing sustainability through our Sustainability Partner Program. This companywide stewardship program aims to reduce the environmental impact of hotel operations by conserving resources and applying recognized best practices.

This policy is intended to support compliance with the standards of Green Globe Certification.

All Movenpick Hotels and Resorts colleagues will endeavor to:

- Minimize waste and conserve natural resources, with particular emphasis on energy and water efficiency.
- Respect and preserve the natural and cultural heritage of our hotels, helping provide guests with an authentic local experience.
- Comply with all applicable environmental legislation and strive to follow leading environmental practices.
- Integrate environmental considerations into decision-making.
- Periodically review the objectives of our Sustainability Program.
- Build and strengthen partnerships in the local communities where we operate.
- Consider guest opinions and feedback when reviewing our environmental programs and procedures.
- Identify opportunities for improvement and innovation at property level and support the efforts of hotel Sustainability Teams.

Procedures:

- Properties will apply appropriate energy, waste and water best practices to conserve resources and reduce consumption.
- Guest opinions and feedback on a hotel's sustainability practices will be discussed at every Sustainability Team meeting, with follow-up actions defined as needed.
- Partnerships with local communities will be built, maintained and developed.

- The hotel will use community partnerships to share Mövenpick's stewardship message, support positive environmental change, and raise awareness among guests and colleagues.
- The hotel will communicate sustainability actions through digital channels inside and outside the property and share them with employees, guests, stakeholders, suppliers and the general public.
- Sustainability Teams will seek support from colleagues and management, when necessary, for hotel-level initiatives.
- Hotel Management will review and remain informed of all applicable environmental legislation.
- The Sustainability Team will review the Sustainability Partnership annually and report comments and/or recommended changes to the Sustainability Affairs team.
- The hotel will follow the 3 R principles - Reduce, Reuse and Recycle - and encourage guests and colleagues to follow these principles consistently.
- The hotel will measure food waste, establish a food-waste baseline, reduce food waste on a daily basis, and record the relevant data in Gaia 2.0.
- The hotel will maintain a strict no single-use plastic policy.
- The hotel will follow its garbage waste segregation policy.
- The hotel will operate wastewater treatment systems and reuse treated water for landscaping, the organic garden and new tree planting.
- Ideas for protecting the environment will be discussed with the team, and guest feedback will be collected to further minimize environmental impact.

Prepared by



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Approved by



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