

# NOVOTEL

HOTEL DIRECTORY





## Welcome

Situated in the heart of Bangkok, our family-friendly hotel offers a comprehensive range of facilities tailored for both business and leisure travellers. Whether visiting as a family, couple, or solo guest, you will find everything you need for a seamless stay. Our amenities include a state-of-the-art fitness centre, a city-view swimming pool, a dedicated kids' club, a tranquil spa, exceptional dining venues, a rooftop bar, and the exclusive Premier Lounge for members.





# Hotel Location

Premier Location in the Heart of Bangkok

## Central Bangkok's Premier Accommodation

### FLOORS:

25 floors, starting from the 6th floor of The Platinum Fashion Mall

### FACILITIES:

- **B1 – B4 :** Parking Spaces
- **G floor :** Concierge
- **6<sup>th</sup> Floor:** Main restaurants, Executive Lounge, lobby, kids' corner
- **7<sup>th</sup> Floor:** Corporate meeting facilities
- **9<sup>th</sup> Floor:** Spa, fitness centre, swimming pool, View Rooftop Bar

### TIME ZONE:














UTC/GMT +7



### AVERAGE TEMPERATURE:

- **April - May:**  
32°C - 38°C | 90°F - 100°F (Summer)
- **November - February:**  
25°C - 30°C | 77°F - 86°F (Cooler Season)
- **Year-round Average:**  
28°C | 82°F

# TELEVISION

Select your favourite TV channels from the available channel list for your entertainment.

CH	LOGO	CHANNEL NAME	DESCRIPTION
1		Novotel Information	-
2		Novotel Information	-
3		Movies World 1	Movie / English
4		7Flix	Movie / English
5		HLN	Movie / English
6		Lotus Macau	Movie / Chinese
7		Xing Kong	Movie / Chinese
8		ABC News US	News / English
9		Euro news	News / English
10		France 24	News / English
11		Al Jazeera	News / English
12		NHK World	News / English
13		Russia Today	News / Russian / English
14		TV5 Monde	News / French / English
15		Bloomberg financial news	News / English
16		YTN World	News (Korea) / Korean

CH	LOGO	CHANNEL NAME	DESCRIPTION
17		India TV	News / Hindi
18		Al Jazeera (AR)	News / Arabic
19		Dubai TV	News / Arabic
20		Channel 7	News / Entertainment (Myanmar) / Myanmar
21		CCTV 2	News / Entertainment (China) / Chinese
22		CCTV 11	News / Entertainment (China) / Chinese
23		B4U Plus	Variety / Hindi
24		X Treme	Sport / English
25		Dubai Sports	Sport / Arabic
26		Boomerang	Cartoon / Thai
27		Kids Station	Cartoon / English
28		ThaiPBS HD	Digital TV / Thai
29		TV5 HD	Digital TV / Thai
30		MCOT HD	Digital TV / Thai
31		3 HD	Digital TV / Thai
32		CH7 HD	Digital TV / Thai

# CHROMECAST SYSTEM

Enjoy seamless in-room entertainment by connecting your device to the TV.

## Follow the steps below:

1. Connect to the “Novotel” WiFi on your device.
2. Press the **SOURCE** button on the TV remote to switch from TV to HDMI.
3. **Scan** the QR code to connect to the casting system.
4. Open your preferred video streaming application (i.e. YouTube, Netflix, Disney+, HBO Go)
5. Tap the **casting button** and select the TV with your room number.
6. When you have finished casting, return to the normal TV mode by pressing “**Home**” on the remote.



# WAKE UP CALL

## Telephone

Press "Wake-up Call" on your in-room telephone and follow the instructions.

## Reception

Call Guest Services and inform the agent of your preferred wake-up time.

*\*Contact Reception by dialling "0"*



## Free Wi-Fi



- High-speed Wi-Fi access
- High-speed wired internet available

### **For ALL - Accor Live Limitless Members:**

Simply connect to the hotel Wi-Fi network "Novotel" and log in using your ALL - Accor Live Limitless username and password.

### **For Non-Members:**

Select "Guest Wi-Fi" and simply enter your email address to connect.

# TELEPHONE

## Internal Calls

Dial the desired number directly to reach another room or hotel service.

## External Calls

- To obtain an outside line, press "9"
- **National calls:** Press "9" + area code + phone number
- **International calls:** Press "9" + 001 + country code + phone number.
- Follow the instructions on the phone for additional services.



## Breakfast Your Way

Start your day the way you like—whether you prefer a relaxed morning in bed or a vibrant buffet experience.

### Buffet Breakfast at the Restaurant

From 6:00 AM – 10:30 AM.

### Breakfast Room Service

From 6:30 AM – 12:00 noon.

# DINING **OPTIONS**

Enjoy diverse dining options that cater to every palate, all within our hotel.







## THE SQUARE RESTAURANT | Food Outside the Box

A relaxed venue offering a variety of international, Asian, and Indian cuisines. Enjoy à la carte options for lunch and dinner, and a buffet-style breakfast.

### Opening Hours:

- Breakfast: 6:00 AM to 10:30 AM
- Lunch and Dinner: 10:30 AM to 10:00 PM

### Room Service Hours

- Standard hours: 6:30 AM – 1:00 AM (Last order at 12:30 AM)
- Extended hours (during periods of high late-night demand): 10:00 AM – 2:00 AM (Last order at 1:30 AM)

*Service hours may be adjusted based on seasonal occupancy.*

**Type of Cuisine:**

International

**Capacity:**

180



# PLATINUM LOUNGE & RESTAURANT

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**Opening Hours:** 7:00 AM to 10:00 PM

A contemporary Bangkok dining venue with stunning floor-to-ceiling windows overlooking the city, offering modern twists on traditional Thai cuisine. Sourcing the finest local ingredients, the kitchen crafts mouth-watering dishes that highlight Thailand's rich flavours.

**Type of Cuisine:** Modern Thai cuisine

**Capacity:** 40





# VIEW BANGKOK ROOFTOP BAR AND RESTAURANT

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**Opening Hours:**

5:00 PM to 1:00 AM

Experience *Eat, Drink, Play* at View Bangkok Rooftop Bar & Restaurant, located on the 9th floor in central Bangkok. Enjoy captivating views, stunning sunsets, and artisan cocktails.

This stylish rooftop bar offers an urban escape with authentic Mediterranean flavours.

**Type of Cuisine:**

Mediterranean Cuisine

**Capacity:**

80



## ELEVATED COMFORTS

*Explore our amenities including a gym, spa, rooftop pool, dining options, and business services.*

<i>Concierge</i>	<i>G Floor</i>
<i>Hotel Lobby</i>	<i>6<sup>th</sup> Floor</i>
<i>Premier Lounge</i>	<i>6<sup>th</sup> Floor</i>
<i>Kids Corner</i>	<i>6<sup>th</sup> Floor</i>
<i>Swimming Pool</i>	<i>9<sup>th</sup> Floor</i>
<i>InBalance Fitness Centre</i>	<i>9<sup>th</sup> Floor</i>
<i>Let's Relax Spa</i>	<i>9<sup>th</sup> Floor</i>



## CONCIERGE SERVICES

Our Concierge team is available 24/7 on the ground floor to assist with luggage, transportation, and local recommendations. Our staff is ready to help with luggage, transportation arrangements, and local recommendations to ensure a seamless stay.

**Location:** G floor

**Opening Hours:** 24 hours

**TukTuk Services:** From 10:00 AM – 4:00 PM  
to BTS Ratchathewi and Siam Paragon



## LOBBY

Located on the 6th floor, our hotel lobby offers a welcoming and sophisticated space where comfort meets style.

**Location:** G floor

**Opening Hours:** 24 hours

**Special Service:** Arabic Ambassador, Guest Relation Officers

## PREMIER LOUNGE

Exclusive to guests who book our Executive Room or Executive Suite, our Executive Lounge offers a luxurious sanctuary where comfort meets sophistication.

**Location:** 6<sup>th</sup> floor  
**Opening Hours:** 11:00 AM – 11:00 PM  
*Afternoon Tea:* 1:00 PM – 3:00 PM  
*Evening Cocktail:* 5:00 PM – 7:00 PM



## KIDS CORNER

Located on the 6th floor, our hotel lobby offers a welcoming and sophisticated space where comfort meets style.

**Location:** G floor  
**Opening Hours:** 24 hours



# SWIMMING POOL

Escape the city's buzz with a refreshing retreat that offers stunning views of the skyline. Our swimming pool is the ultimate spot to unwind, combining relaxation with a breathtaking backdrop of Bangkok's iconic scenery.

**Location:** 9<sup>th</sup> floor

**Opening Hours:** 6:00 AM – 8:00 PM





## INBALANCE FITNESS CENTRE

Elevate your fitness in our modern space with top-notch equipment. Whether you're experienced or just starting out, our 9th-floor facilities will help you reach your goals.

**Location:** 9<sup>th</sup> floor

**Opening Hours:** 6:00 AM – Midnight



## LET'S RELAX SPA

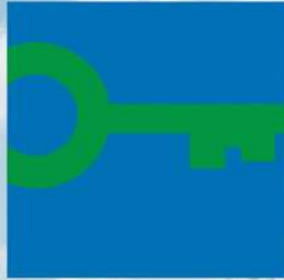
Experience Thailand's renowned spa chain at Novotel Bangkok Platinum. We offer a range of massages and spa packages, with certified therapists and authentic Thai touches.

**Location:** 9<sup>th</sup> floor

**Opening Hours:** 10:00 AM – Midnight

NOVOTEL  
BANGKOK  
PLATINUM PRATUNAM

WE ARE  
CERTIFIED



Green Key

GREEN KEY

A GLOBAL ECO-CERTIFICATION PROGRAMME  
FOR HOTELS AND TOURISM ESTABLISHMENTS

## Green Key Certified

At Novotel Bangkok Platinum Pratunam, we are dedicated to providing a relaxing and enjoyable experience while **prioritising sustainable practices.**

Our efficient approach to in-room amenities, housekeeping services, and waste management aims to reduce our environmental impact and promote responsible resource use.

NO  
VO  
TEL

Thank you