

## Sustainability Policy 2025

At Sofitel Melbourne On Collins, we are dedicated to making a positive impact on our planet and the communities we serve. Our commitment to sustainability is deeply ingrained in our operations, and we strive to continually improve our environmental and social performance. More than a commitment, it is an essential part of our guest experience and across every touchpoint, we integrate responsible practices that reflect our values, seamlessly blending refined luxury with meaningful environmental stewardship.

### Our Commitment in Action

#### Waste Reduction & Recycling

We have eliminated 60 single-use plastic items across the hotel and introduced compostable and biodegradable alternatives from brands like BioPak and Biogone. We actively recycle Nespresso pods, glass, e-waste, used cooking oil, textiles, and food waste with a dedicated waste measurement system called “BinTracker” to monitor and measure our waste and recycling performance.

#### Energy & Resource Efficiency

Since January 2024, 100% of our electricity has been sourced from renewable energy. Our current provider [SmartestEnergy](#), ensures all areas of the hotel are powered exclusively by clean, renewable sources. We’ve replaced single-use toiletries with refillable [Balmain](#) amenities, installed an in-house [MODA](#) filtered water bottling system, adopted digital platforms for reporting, ordering and guest services to significantly reduce paper use.

#### Sustainable Food & Beverage

We champion local and Indigenous producers, featuring partners like [St David’s Dairy](#), [Seven Seasons Gin](#), and [Loco for Cocoa](#). Our food waste efforts include AI tracking, buffet redesign and guest education. Takeaway water is served in aluminum bottles from [Wallaby Water](#), supporting wildlife conservation.

#### Sustainability Certifications

Sofitel Melbourne On Collins is certified [Green Globe](#), [5 Star Quality Tourism Accredited Business](#), [EcoStar](#), and a [Sustainable Tourism Accredited Business](#). Our sustainability journey is ongoing and we are dedicated to innovation, community engagement and responsible luxury.

### Our Future Actions and Commitments

- We are dedicated to achieving carbon neutrality by reducing emissions through energy-efficient technologies, renewable energy sourcing, and offset programs.
- We are advancing zero-waste initiatives to minimise waste generation and promote recycling and composting.
- We prioritise responsible sourcing, embracing sustainability and local products, thus supporting local communities.
- Water conservation remains a priority, and we will continue to invest in technologies and practices to reduce water consumption.
- We are committed to protecting biodiversity and local ecosystems.
- Our employees are essential partners in our sustainability journey, and we offer training and educational programs to empower them.
- Transparency is critical, and we will regularly report our sustainability progress to our stakeholders.
- We are exploring the circular economy to minimise waste and optimise resource use.
- Sustainability is integrated into our building and renovation projects, with a focus on eco-friendly practices and materials.

# S O F I T E L

MELBOURNE ON COLLINS

- We engage our guests, educating them about our sustainability efforts and involving them in our initiatives.

## **Our Commitment**

At Sofitel Melbourne On Collins, sustainability is not just a goal but a way of life. We recognise our responsibility to future generations and are committed to minimising our environmental impact, supporting local communities, and providing exceptional guest experiences. Our journey towards a more sustainable future is ongoing, and we invite all our stakeholders to join us in this important endeavour.