Blue Mountains Ice Skating Rink - FAQ

Can I use the skating rink if I don't have a hotel booking?

Yes, sessions are open to the public, all guests are welcome to book and experience an iceskating session without a hotel booking. Please see access to the rink below.

How can I access the rink?

Entry to the Blue Mountains Ice Skating Rink, via ramp at the end of car park level 2 and 3.

Do I need to pre-book?

Online bookings are preferred, as we have set times with a capacity on visitors per session. Peak times will be weekends and school holidays. Bookings can be made via QR code on site or via the website link.

https://www.fairmontresort.com.au/blue-mountains-ice-skating-rink/

What are the session times:

Please refer to the website for available session times https://fairmontresortbluemountains.securedirectbookings.com/

What is the size of the ice?

The ice is 25m x 22m, just shy of 600sqm.

What is the temperature in the rink?

The ambient room temperature will fluctuate with the seasons but should remain between 0-10 degrees Celsius.

Can I spectate others on the ice?

Children under 16 years old require adult supervision. Each guest paying entry to the rink may have access to two complimentary spectators per session. Please ensure spectators are warmly dressed.

Where can I find accessible parking and Wheelchair access?

Accessible parking is available at the main lobby entrance, wheelchair access is via the main lobby, please let concierge know when you arrive and they can assist with entry.

What should I bring?

Ensure you are dressed warmly, socks must be worn when hiring skates, gloves and beanies are recommended. Active-wear that is lightweight and warm is recommended. Please note, you cannot bring items onto the ice with you, including items of value which are recommended to remain at home, or your hotel room safe. Socks, beanies and gloves can be purchased from the Lobby Shop at the resorts entrance.

I am a beginner, is it safe for me?

Ice Skating can be a tricky skill to master, however the team are equipped with some handy hints and tricks to get you feeling confident to have some fun. Entry to the rink includes complimentary use of a safety helmet, and assistance with the correct fitting of skate hire

equipment. Penguin hire is available; these act as a guide for beginners to gain confidence with their balance.

I am a proficient skater, is there a session time where I can practice my skills?

Our sessions are currently open to the public; however, some sessions will be quieter than others. Our peak times are weekends and school holidays. Please speak to our staff or send your enquiry to <u>icerink@fairmontresort.com.au</u> if you would like to receive information about proficient level skating.

Are skating lessons available?

Skating lessons will be coming soon! Please talk to the crew about what you are interested in learning, as well as your skill level. We can let you know what will be suitable and let you know more information.

Can I purchase food and drinks?

Ice Rink Kisok coming soon! We are planning on having a selection of chilled and hot foods and drinks. Until this is ready, snacks and drinks can be purchased from the Lobby Shop and Sublime Café at the resorts entrance. Snacks and drinks are not to be consumed in the rink area.

Are Group Parties available?

Group parties are coming soon! We have dedicated party rooms available for hire with our party room packages. Please inform our staff if you are interested in planning a party with us.

Can I book out the entire rink?

Groups over 30 will be classed as a group booking and requires will be handed over to our sales and events team. The rink can be booked exclusively for guest numbers from 30-200 at an additional fee, also via our sales and marketing team.

Can I bring my own skates?

Yes, personal skates can be used if they are in good condition. Skate boot hire is available for those without their own skates.

Can I play Ice Hockey at the rink?

Unfortunately, we are not equipped for ice hockey games or drills of any kind. We are purely a leisure facility for skating.

Do you offer skate sharpening service?

Skate sharpening service coming soon! Please let the team know or send us an enquiry if this is something you are interested in.